## BATTERY PRECAUTION

- Necklace Panic Button Battery: (1)A23S Battery
- Wrist Panic Button Battery: (2) CR2016 Batteries
- When red LED is on (base unit), the backup batteries are low.
- If the LED on Necklace Panic Button turns red when Necklace Panic Button is pressed, it is time to change the battery.
- If the LED on the Wrist Panic Button dims when the Wrist Panic Button is pressed and held, it is time to change the battery.
- To test your panic button battery, press and Hold the panic button on the Necklace or the Wrist button for 10 seconds if the light DOES NOT stay lit for the entire 10 seconds the battery is weak and should be replaced.



## Assistive Technology Services

"Our mission is to provide evaluation, consultation, spiritual guidance and assistive devices to make the quality of life better for those that need a little help."

Visit our website: AtsCares.com
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HELP DIALER 700
MANUAL


## POWER AND TELEPHONE CONNECTION

- Open the cover at the top of Base unit (will see DC jack and telephone plug socket)
- Insert one end of adaptor (included) to DC jack and other end to AC power supply outlet
- Insert one end of telephone cable (included) into telephone jack and the other end into the Base unit


For backup power, insert 4 AAA batteries (not included) into battery compartment located on back of unit.


Turn ON unit with switch located at side of unit. The green LED (power indicator) and red LED will flash for 3 seconds to indicate unit is ready to record and store numbers.


## HOW TO PERSONALIZE THE EMERGENCY MESSAGE

\# \#
Press and hold the above buttons on the keypad - at the same time.

The Red LED light will come on. You have (6) seconds to record your personal message.

To playback your recorded message, press button:

NOTE: To change the recorded message, repeat steps above

Example: "I need help, please press a button to accept the call"
(If calling from a landline, 911 already has your location)

## EMERGENCY OPERATION

Press the button on either Panic Button or on Base unit. The Base unit will dial the (3) preset numbers automatically in the order they were programmed. It will call each number for (45) seconds. The system will repeatedly play the outgoing message until the receiver presses a button on their phone. If the receiver does not answer the phone, it will keep dialing for (5) cycles and then go into standby mode.

When the receiver answers the call from the system, they will hear the pre-recorded message. The receiver can then open-up a two-way communication and listen to the caller's surroundings by pressing any number on their telephone keypad. After communicating for approximately (45) seconds, the receiver will hear (3) "beep" tones to advise receiver to extend the talk and listen time. Receiver can extend the time by pressing any number on their keypad to extend for another (60) seconds. When the conversation is over the receiver should press 9 before hanging up, the Base unit will go back to standby mode after several minutes. If the call is answered, (by the receiver of the call pressing any number on their phone) the Base unit will stop dialing the remaining contacts.

## HOW TO STORE TELEPHONE NUMBERS

You will need to store your emergency contact numbers the same way you would key them in if dialing them from the home phone line manually.

This is an example of dialing a long-distance number. Which includes ' 1 ' plus area code plus number.

You will only need to store a second ' 1 ' if dialing a long-distance number.

For Example: to store 1-615-562-0043 as the First contact

Press the following keys
51716155620043 5/A
For Example: to store a local number as the First contact

Press the following keys
[/7 15620043 T/A

## To store telephone numbers, follow these steps:

MAKE SURE to press the key Before and After each phone number is entered.


NOTE: If you make a mistake, simply repeat the process above.
*If storing only one number you must program that same number in all three memory locations or unit will stop dialing after the first call.

* If you need to change a number just re-program the number and the system will overwrite the old number in the same position with the new number.

Pairing the Pendants to the Base: If the base does not beep when the pendant is pressed, or you
purchase a replacement pendant it may need to be 'repaired' to the Base.

Follow the instructions below to pair both pendants to the Base.

1. Turn power Off. (on Base Unit)
2. Turn power On. (on Base Unit)
3. Within 4 seconds, press and hold the Big Blue Help Button on the Base Unit.
4. Then while still holding down the Big Blue Help Button on the Base Unit, press the Panic Button on the Necklace Pendant or the Wrist Pendant. (In one second, you will hear a small beep) This means the pairing was successful.
5. If you have more than one pendant you should always re-pair both pendants.
6. Turn Base Unit off.
7.Turn Base Unit On. Wait for Red LED on top right of base to stop flashing.
7. Press a Pendant to Activate Alarm. (This is to test the pairing process)

Both the Wrist and Necklace Panic Buttons are waterproof.

